# Decision Support Projects Benchmark : 6413987601

<div style="border:1px solid #000; background:#ffffcc;">

Business Intelligence

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The aim of the research was to understand the success criteria for decision support projects and what influences the performance of those projects. This report compares the benchmark project to the summary of the survey inputs and analysis. The survey analyzed 78 projects for critical success criteria and factors and created a classification model. Based on the model, the classification for this project is given in the box.
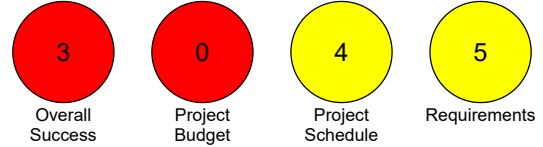
Project Classification

All projects were analyzed on the four items for the project deliverables shown in the diagram. Consequently, the projects could be classified into two groups: Big Data Analytics and Business Intelligence. The figure includes the mean distribution for the two groups and the actual score for the benchmark project.

**6413987601**   **Big Data Analytics**   **Business Intelligence**
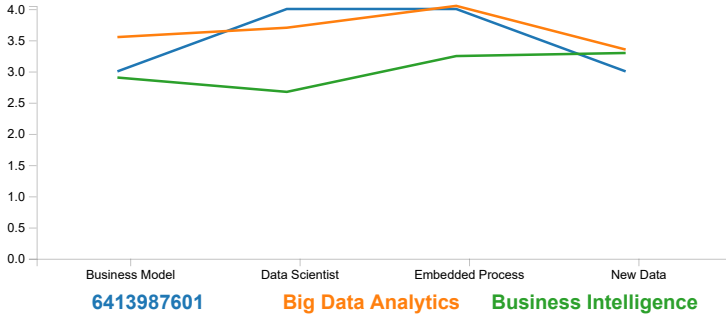
Project Efficiency, also known as project management success, evaluates performance against the time, budget, and quality constraints of the project. It is one contributor to project success. Many projects were successful or very successful overall, but did not meet or exceed the time and budget requirements. Conversely, few projects were successful or very successful that did not meet or exceed the scope or requirements. Overall Success is rated on a scale of 1–Failure to 5–Very Successful. The scale for the remaining project efficiency criteria were from 1–Low to 7–Exceed expectations. All criteria allow for 0–Don't know or 0–Not Applicable.

Project Efficiency Comparison: The diagram includes the ranking provided for the benchmark project. The color indicates the benchmark project's performance compared to the classification group: red–lower rating, yellow–similar, green–higher rating.

3	0	4	5
Overall Success	Project Budget	Project Schedule	Requirements

Project Attribute Comparison: The diagram is a radar chart that provides the average values for the two classification groups for the project attributes. The diagram includes average values for the classifications groups and the exact value for the benchmark project.

- Big Data Analytics
- 6413987601
- Business Intelligence
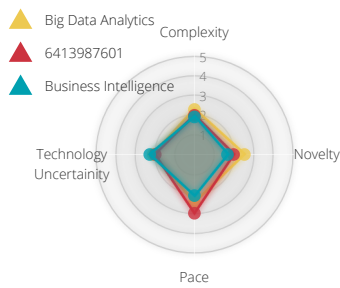
Team Structure Comparison: The radar chart shows the average ratings against a 5-point scale for dimensions that describe project teams. The scale values are the mean distribution for the project classifications and the actual value for the benchmark project.

- Big Data Analytics
- 6413987601
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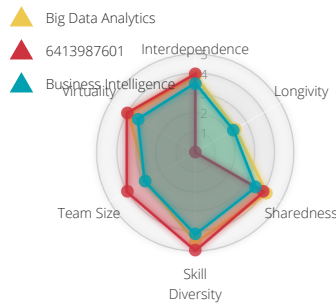
Benchmark Charts

The following charts provide the results of a comparison between the benchmark project and other projects with the same classification. The zero-point on the charts is the average for successful project in the classification group. Successful projects rate higher than 3 on a 5 point scale for overall success. The bars show if the benchmark project was ranked higher (positive–blue) or lower (negative–red) than the classification group.

Benchmark: Stakeholder Involvement represents the importance and personal relevance an individual places on the project. The project was ...


Benchmark: Stakeholder Participation represents an active role in the project. Participated in...
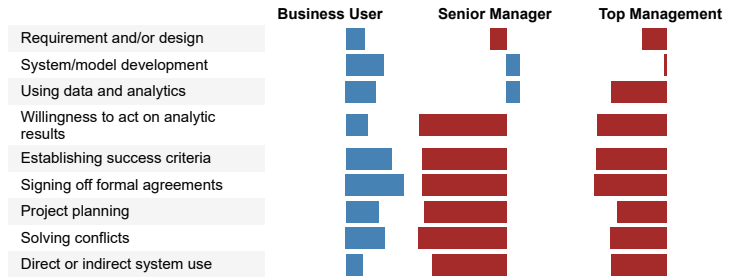
The Bottom line

Business users and senior manager engagement in hands-on project work such as building models, delivering sufficient system and information quality, and meeting requirements are critical success factors. The recommended use for this report is to observe areas where the benchmark project was rated significantly different than the classification group. Those areas offer an opportunity for improvement or for sharing best practices.

Benchmark: System Quality measures the delivered system itself, with a focus on the engineering-oriented performance characteristics.
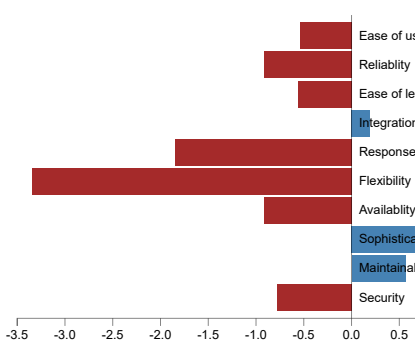
Benchmark: Information Quality measures the quality of the system output, i.e. the information or results that are consumed by the users.
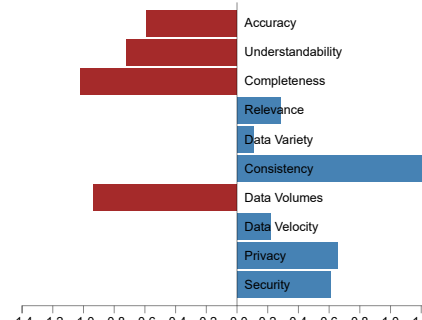
Benchmark: Service Quality measures the project teams personal qualities and general and decision support domain competencies.